

Family's Self-scheduling Cremation Burial Services

(Not using a Mortuary / Funeral Director)

1. Scheduling burial and committal services:

To schedule a burial in all Department of Veterans Affairs National Cemeteries, please contact the National Cemetery Scheduling Office by following the instructions listed below:

Submit Eligibility Documentation

Step 1: Fax to 1-866-900-6417 or Scan and Email to NCA.Scheduling@va.gov

It is important to have all eligibility documentation available prior to calling the Scheduling Office. Burial in a national cemetery is based on military service. A copy of an official military discharge document, DD-214, bearing an official seal or other supporting documentation is usually sufficient to determine eligibility for burial. The document must show release from service was under conditions other than dishonorable.

If you have no eligibility documentation...

Scheduling Office agents will assist you with the verification process. Requests for eligibility determination when no military discharge documents are available may require 48 hours or more for verification. Scheduling Office personnel will contact you within 48 hours of the initial process with verification results or an explanation of the delay.

Step 2: Call 1-800-535-1117... 24 hours after you submit eligibility documentation to confirm receipt of documents for your request.

2. If you choose to have a committal service at RNC... you can call for military honors after you have received a date/time from scheduling office.

U.S. Army	951-300-3216	
U.S. Marine Corps	866-826-3628	U.S.
Navy	951-655-7721	
	Cell 909-838-1825	
U.S. Air Force	951-655-5179	
U.S. Coast Guard	310-521-3770	
Cell	909-838-1825	

(Ask them if they provide full honors i.e. Rifle Salute, Taps, fold and present US Flag.)

Volunteer Memorial Honor Detail: The MHD supplements the duties of above...

951-655-7721

American Flag (casket flag) is provided free of charge and presented to next of kin during military honors. The flag is obtained from the mortuary providing services or from a United States Post Office.

******3. You will need to obtain a burial permit that designates "Riverside National Cemetery" as the location of burial. The burial permit is obtained for a fee from the county health department or Mortuary.**

******The Burial Permit will be required at the time your loved one is brought to RNC. ******

* Note 1: The family or estate is financially responsible for all Mortuary cost.

** Note 2: There is **NO charge** for services provided at Riverside National Cemetery: including committal shelter service, grave, grave marker, burial and perpetual care.

4. **On the day of scheduled burial**, your family may hold services at an outdoor committal shelter... (if desired)
 - a. Your family is allowed approx 30 minutes at the committal shelter.
 - b. The committal services are self-arranged... self-directed by family members. Example: Directed by family, clergy, friends etc...
 - c. The committal service is where Military Honors are provided and the burial flag is presented to the family.

Questions: Call Riverside National Cemetery at 951-653-8417